

COMPLAINT LETTER (Complaints must be made within 24 months of purchase.)

SELLER

MARTIN BAUMANN ATELIER - Ing. Martin Baumann
Na Trzisti 533
262 03 Novy Knin, Czech Republic
phone.: 00 420 776 080 058

COMPLAINING CUSTOMER

.....
.....
email:.....
phone:

Claimed goods:**Proof of delivery of claimed goods: invoice****invoice
number:****invoice
dated:****Fault detected:****Proposed method of resolving the complaint:**

- a) repair of the goods
- b) replacement of the goods
- c) discount
- d) withdrawal from the contract

date:

Please include this completed form with the returned goods.

signature of the buyer

* please send the goods to: MARTIN BAUMANN ATELIER, Martin Baumann, Na Trzisti 533, 262 03 Novy Knin, Czech Republic, phone.: 00 420 776 080 058